

# Coronavirus Update 05

## Overview

PKF-FPM aim to keep in touch with clients by providing continual updates of the support measures available to businesses operating across the Island of Ireland, North and South in these unprecedented times arising from COVID-19. Since our previous update relevant to Northern Ireland, a new Self-Employed Income Support Scheme has been introduced, further guidelines have been provided re the Coronavirus Job Retention Scheme, the £10,000 grant scheme for small businesses has become available, and the grant for UK Hospitality workers has been closed. Relevant to Ireland, an enhanced temporary COVID-19 Wage Subsidy Scheme and the Mortgage & Rent Support Scheme have been introduced. It is acknowledged that this is an extremely fluid and changing environment and as a result we will continue to provide further Coronavirus Updates. Our previous Coronavirus Updates are available for downloading from pkffpm.com.

## Northern Ireland Financial Supports

The UK Government have announced unprecedented financial measures to support businesses and protect jobs and the self-employed during the devastating COVID-19 pandemic. It is acknowledged that this situation is extremely fluid and we expect further interventions to be announced by government over the days ahead.

### 1 CORONAVIRUS JOB RETENTION SCHEME

**What is it:** Under the Coronavirus Job Retention Scheme, ALL UK employers will be able to access grants to continue paying part of their employees' salary with there being no limit on the overall fund for making payments.

**What does it cover:** In respect of furloughed workers, these grants will cover 80% of their Monthly Gross Wage (up to a max of £2,500 plus the associated Employer National Insurance Contributions and minimum automatic enrolment employer pension contributions on that wage) if employers cannot cover staff costs due to COVID-19. Employers could choose to fund the remaining 20% of salary, but do not have to. In respect of this scheme, furloughed workers are those workers that are allowed to or are forced to be absent temporarily from work during the coronavirus pandemic and who have not been made redundant.

**For what period:** The scheme will be back dated to 1 March 2020 and open for at least 3 months with the government announcing it can be extended if required.

**Who is eligible:** The scheme will be available for ALL employees that were on a UK payroll on 28/02/2020. Furloughed employees should not undertake work for employers while they are furloughed. This will allow employers to claim the grant. Furloughed employees can be on any type of contract including full time employees, part-time employees, employees on agency contracts, employees on flexible or zero hour contracts, but must have been on the Employer's PAYE Payroll on or before 28th February 2020. The scheme also covers employees who were made redundant after the 28/2/2020, if they are rehired by their employer.

Self-employed limited company directors can be furloughed as employees on their PAYE income, even if they are the sole employee. They can continue to form their statutory obligations as directors of the company, e.g. official legal filings etc.

**How to access:** HMRC are working urgently to set up systems to administer the scheme. *What employers will need to do:*

- designate affected employees as 'furloughed workers,' and notify your employees of this change
- submit information to HMRC about the employees that have been furloughed and their earnings through a new online portal (HMRC to issue further details on the information required and on their new portal)

**What employers should expect:** HMRC are working to set up a system for reimbursement. Existing systems are not set up to facilitate payments to employers. HMRC aim to have the first grants paid within weeks and before the end of April however businesses should recognise there may be a funding gap between the payment of wages and the eventual receipt of the grant which they could be required to finance. It is advised that employers prepare for this and assess their cashflow position to determine if your business needs short term cash flow support.

For more information: [Click Here](#)

### 2 CORONAVIRUS BUSINESS INTERRUPTION LOAN SCHEME

**What is it:** A new temporary Coronavirus Business Interruption Loan Scheme, delivered by the British Business Bank and 22 participating lenders in Northern Ireland, aims to support primarily SMEs to access bank lending and overdrafts.

**What does it include:** The loan scheme will support businesses to apply for a loan of up to £5 million, with the government providing lenders with a government-backed guarantee of 80% of each loan (subject to a per-lender cap on claims) to give lenders further confidence in continuing to provide finance to SMEs. The government will not charge fees to businesses or banks. The borrower always remains 100% liable for the debt.

**What does it cover:** A wide range of business finance products are supported including term loans, overdrafts, invoice finance and asset finance. The government will cover the first **12 months** of interest payments. Finance terms are up to **six years** for term loans and asset finance facilities. For overdrafts and invoice finance facilities, terms will be up to **three years**.

**Security:** At the discretion of the lender, the scheme may be used for unsecured lending for facilities of £250,000 and under. For facilities above £250,000, the lender must establish a lack or absence of security prior to businesses using CBILS. If the lender can offer finance on normal commercial terms without the need to make use of the scheme, they will do so.

**Who is eligible:** You are eligible for the scheme if:

- Your application is for business purposes
- Your business is UK based, with a turnover of no more than **£45 million** per year

- Your business generates more than 50% of its turnover from trading activity
- Your CBILS-backed facility will be used to support primarily trading in the UK
- You have a borrowing proposal which, were it not for the COVID-19 pandemic, would be considered viable by the lender, and for which the lender believes the provision of finance will enable your business to trade out of any short-to-medium term difficulty

**How to access:** The scheme is now available with 22 participating lenders in Northern Ireland.

It is recommended that if you are experiencing lost or deferred revenues, leading to disruptions to cashflows that you talk to your bank or finance provider (not the British Business Bank) as soon as possible and discuss your business plan with them.

For more information: [Click Here](#)

### 3 SUPPORT FOR LARGER FIRMS THROUGH THE COVID-19 CORPORATE FINANCING FACILITY

**What is it:** This facility will provide funding to businesses by purchasing commercial paper of up to one-year maturity, issued by firms making a material contribution to the UK economy.

By purchasing short-term corporate debt – known as commercial paper – the scheme provides a quick and cost-effective way to raise working capital for companies who are fundamentally strong but are experiencing severe disruption to cashflows, helping businesses across a range of sectors to pay wages and suppliers.

This will support your company if it has been affected by a short-term funding squeeze and allow you to finance your short-term liabilities. It will also support corporate finance markets overall and ease the supply of credit to all firms.

**Who is eligible:** All non-financial companies that meet the criteria set out on the Bank of England's website are eligible.

**How to apply:** The scheme will be available early in week beginning 23 March 2020.

For more information: [Click Here](#)

### 4 SMALL BUSINESS GRANT SCHEME

**What is it:** The Northern Ireland Executive has made available two grants to local businesses to support them during the COVID-19 pandemic.

#### What do they include:

- £10,000 Grant for small business
- £25,000 Grant for larger, medium-sized firms in the retail tourism and hospitality sectors

#### Who is eligible:

- £10,000 grant is available to businesses with a Net Annual Value of up to £15,000 i.e. those who are eligible for the Small Business Rate Relief
- Qualifying businesses for the £25,000 grant must have a rateable value of between £15,000 and £51,000.

**How to apply:** The online portal to support the £10,000 grant scheme opened on 26th March and payments are expected from 31 March. The larger grant will become payable shortly.

For more information: [Click Here](#)

### 5 COVID-19 GRANT FOR UK HOSPITALITY WORKERS

**What is it:** Applications for this scheme have now closed. They may re-open.

### 6 DEFERMENT OF VAT PAYMENTS

**What is it:** The UK government has announced that all VAT payments are postponed for the next three months until the end of June 2020 during the coronavirus pandemic.

**For what period:** This means that the requirement to pay VAT for VAT periods ending February, March and April 2020 can be deferred until 2021. The Government has confirmed that it will continue to pay VAT refunds and VAT claims as normal for eligible claims. In addition, taxpayers will be given until the end of the tax year 2020/21 to pay any VAT liabilities that have accumulated during this deferral period.

**Who is eligible?** All VAT registered businesses and self-employed.

**How to access:** This is an automatic relief with no application necessary

For more information: [Click Here](#)

### 7 RATES RELIEF

**What is it:** Rates holiday for businesses

**What does it cover:** There will be a **three-month rates holiday** for **ALL** business ratepayers, excluding public sector and utilities.

**For what period:** This means that no rates will be charged for April, May and June 2020. This automatically reduces the 2020-21 annual rate bill for business ratepayers by 25 per cent. This amount does not need to be paid back.

In addition, rate bills for 2020-21 were due to be issued in April 2020. To avoid placing financial pressure on **ratepayers affected by COVID-19**, rate bills will not be issued until June 2020.

**How to Access:** This will happen automatically. The rates holiday will automatically apply and ratepayers do not need to request to have their rate bill deferred until June 2020. Monthly Direct Debit payment plans will be automatically updated to collect payments between June 2020 and March 2021.

For more information: [Click Here](#)

### 8 HMRC TIME TO PAY ARRANGEMENTS

HMRC has set up a phone helpline to support businesses and self-employed people concerned about not being able to pay their tax due to coronavirus (COVID-19).

The helpline allows any business or self-employed individual who is concerned about paying their tax due to coronavirus to get practical help and advice. Up to 2,000 experienced call handlers are available to support businesses and individuals when needed.

If you run a business or are self-employed and are concerned about paying your tax due to coronavirus, you can call HMRC's helpline for help and advice: **0800 0159 559**.

For those who are unable to pay due to coronavirus, HMRC will discuss your specific circumstances to explore:

- agreeing an **instalment arrangement**
- suspending debt collection proceedings
- cancelling penalties and interest where you have administrative difficulties contacting or paying HMRC immediately

Opening hours are Monday to Friday 8am to 8pm, and Saturday 8am to 4pm. The helpline will not be available on Bank Holidays.

## 9 SELF EMPLOYMENT SCHEME

**What is it:** On 26 March the UK Government announced a package of support to protect the jobs of self-employed workers across the UK. The scheme will provide a taxable cash grant of 80% of an individual's average monthly profits over the last three years of up to £2,500 per month. The scheme will initially cover the three-month period to May '20, but may be extended. Unlike the Job Retention Scheme for furloughed employees, the recipients of the Income Support Grant Scheme can continue their normal trading activity & retain their entitlement to the grant.

**Who is eligible:** The scheme is open for self-employed individuals, and members of partnerships, who meet the following conditions:

- Trading profits of less than £50,000 in 2018/19 or an average trading profit of less than £50,000 from 2016/17, 2017/18 and 2018/19 tax years;
- More than half of their income in these periods must come from self-employment;
- They must have traded in the 2019/20 tax year, are continuing to trade when they apply for the scheme (or would be except for COVID-19), intend to continue to trade in the 2020/21 tax year and they have lost trading profits due to COVID-19; and
- They have submitted an Income Self-Assessment Tax Return for 2018/19 tax year. Individuals who did not submit their 2018/19 Self-Assessment Tax Return by 31 January 2020 fine deadline, now have a four-week extension period (that is up to 23 April 2020) to submit their Self-Assessment Tax Return and bring their records up to date.

Individuals who pay themselves a salary and dividends through their own company are not covered by this scheme but will be covered for their salary by the Coronavirus Job Retention Scheme, if they are operating PAYE schemes (refer to Relief 1)

**How to access:** Access to the scheme will start from the beginning of June 2020 and payments will be back dated from March 2020. HMRC will contact eligible candidates to complete a required form and the grant will be paid directly into their Bank account in a single lump sum instalment covering the three-month period March, April and May 2020.

**Next steps:** Self-employed taxpayers are reminded, prior to grant payments becoming payable, they will still be able to access other available Government support for those affected by the Coronavirus including more generous Universal Credit referred to in Section 10 below and Business Continuity Loans where they have a business Bank account (referred to in Section 2).

The Government had previously introduced a number of other measures to help the self-employed and SME business owners and these are also referred to in this COVID-19 Update Briefing Note, specifically help with VAT deferral (referred to in Section 5) deferral of payment on accounts and Time to Pay (referred to in Section 7).

## 10 SELF EMPLOYED / INDIVIDUALS SUPPORTS

- Mortgage lenders have agreed that they will support customers through mortgage payment holidays of up to 3 months
- The minimum income floor for access to universal credit has been suspended for self-employed people affected by the economic impact of coronavirus
- Universal credit standard allowance increasing by £1,000 for the next 12 months
- Self-assessment income tax payments for the self-employed initially due by 31 July 2020 can be deferred to 31 January 2021
- Interest rate reduced to 0.1%

## 11 SUPPORT FOR BUSINESSES WHO ARE PAYING SICK PAY TO EMPLOYEES

**What is it:** The Government will bring forward legislation to allow employers to reclaim Statutory Sick Pay (SSP) from day one of employees absence. This will cover up to 2 weeks' SSP per eligible employee who has been off work because of COVID-19.

Employers should maintain records of staff absences and payments of SSP, but employees will not need to provide a GP fit note as alternative means of certification will be considered acceptable in these circumstances. SSP is available in respect of employees earning an average of £118 per week and is payable at a rate of £94.25 a week.

**Who is eligible:** Small or medium-sized UK based business employing fewer than 250 employees as of 28 February 2020.

**How to access:** A rebate scheme is being developed. The eligibility period for the scheme will commence the day after the regulations on the extension of SSP to those staying at home comes into force. Further details will be provided in due course once the legislation is passed.

The Government will work with employers over the coming months to set up the repayment mechanism for their businesses as soon as possible.

For more information: [Click Here](#)

## Ireland Financial Supports

The Irish Government have announced unprecedented financial measures to support businesses and protect jobs during the devastating COVID-19 pandemic. It is acknowledged that this situation is extremely fluid and we expect further interventions to be announced by government over the days ahead. Indeed specific further guidelines are currently outstanding re the €200m Package of support for SMEs including a Rescue and Restructuring Scheme and the Business Continuity Voucher and Mentoring initiatives.

### 1 TEMPORARY COVID-19 WAGE SUBSIDY SCHEME

**What is it:** On Tuesday, 24 Mar '20 the Government announced the Temporary Covid-19 Wage Subsidy Scheme which replaces the previous Covid-19 Refund Scheme. The scheme provides financial support for employees who are affected by the Covid-19 pandemic and will be administered by the Revenue Commissioners.

The self-employed will be eligible for the Covid-19 Pandemic Unemployment Payment of €350 per week.

**Who is eligible:** The scheme applies to employers from all sectors suffering at least 25% decline in turnover due to Covid-19 Pandemic and who are unable to pay normal wages. The employer must keep the employees on their payroll and make this support payment through the payroll. The scheme applies to employers who top up their employees' wages and also to those who are unable to do so.

An eligible employer must self-declare to Revenue that based on reasonable projections, there will be, as a result of disruption to the business caused or to be caused by the Covid-19 pandemic, a decline of at least 25% in the future turnover of, or customer orders for, the business for the duration of the pandemic and that as a

result the employer cannot pay normal wages and outgoings fully but nonetheless wants to retain its employees on the payroll. Revenue confirmed in further guidance issued on Friday 27 March that this declaration is not a declaration of insolvency.

Revenue is not seeking proof of qualification from employers at this time. However, they may review eligibility in the future and request employers to retain evidence/basis for entering the scheme.

An eligible employee is someone whose employer is unable to pay their wages due to Covid-19 Pandemic. The employee must be on the payroll at 29 February 2020 with payroll submissions to Revenue made for them between 1 February 2020 and 15 March 2020 for payments to them with pay-dates between 1 Feb 2020 and 29 Feb 2020.

Directors are eligible for the scheme if they are paid through the payroll and are included in the relevant payroll submissions for an eligible employer as outlined above.

**What does it cover:** Initially, from Thursday 26 March, the subsidy scheme will refund employers up to a maximum of €410 per week per employee. In April, the scheme will move to a subsidy payment based on 70% of the normal net weekly pay up to a maximum of €410.

For an employee with net weekly pay of less than or equal to €586 the scheme will provide for a subsidy payment of 70% of take home pay up to a maximum of €410 per week.

For an employee with net weekly pay greater than €586 and less than or equal to €960, there is a cap on the subsidy payment of €350 per week per employee.

The Covid-19 Wage Subsidy Scheme is not available for those with net weekly pay of more than €960.

Income Tax, USC, LPT and PRSI are not deducted from the Subsidy payment. However, Revenue Commissioners have confirmed that the Subsidy will be liable to Income Tax and USC on review at the end of the year.

**For what period:** The scheme will run for 12 weeks from 26 March 2020.

**How to access:** No further action is required by any employers already registered for the previous Employer Covid-19 Refund Scheme.

Employers wishing to register must apply for the scheme through My Enquiries via ROS.

Log on to ROS myEnquiries and select the category 'Covid-19: Temporary Wage Subsidy'.

Read the "Covid-19: Temporary Wage Subsidy Self-Declaration" and press the 'Submit' button.

Ensure bank account details on Revenue record are correct. These can be checked in ROS and in 'Manage bank accounts', 'Manage EFT', enter the refund bank account that the refund is to be made to.

For more information: [Click Here](#)

## 2 SBCI - COVID-19 WORKING CAPITAL LOAN SCHEME

**What is it:** The Strategic Banking Corporation of Ireland (SBCI) has launched a new COVID-19 Working Capital Loan Scheme to cover:

- Future working capital requirements
- To fund innovation, change or adaptation of the business to mitigate the impact of COVID-19

Loans cannot be used to refinance undertakings in financial difficulties or refinance existing debt. The scheme is aimed at businesses impacted by COVID-19 with turnover/profitability being negatively impacted by a minimum of 15%.

**What does it cover:** Loans of between €25,000 and €1.5m per eligible enterprise. Up to €500,000 unsecured.

Maximum interest rate of 4% with optional interest only repayments potentially available at the start of the loan period.

**For what period:** Loan terms ranging from 1 year to 3 years.

**Who is eligible:** Viable micro, small and medium sized enterprises and Small MidCap enterprises (not a SME but has fewer than 500 employees) that meet the eligibility criteria i.e.

- Established and operating in the Republic of Ireland.
- Have fewer than 250 employees
- Have turnover of €50m or less (or €43m or less on their balance sheet)
- Are independent and autonomous i.e. not part of a wider group of enterprises
- Have less than 25% of their capital held by public bodies

**Who is not eligible:**

- Those involved in primary agriculture and/or aquaculture sector
- Are in financial difficulty (excluding cashflow pressures caused by COVID-19 impact)
- Are bankrupt or being wound up or having its affairs administered by courts
- In the last 5 years has entered into an arrangement with creditors, in the context of being bankrupt or wound-up or having its affairs administered by courts
- Are convicted of an offense concerning professional misconduct by judgement, fraud, corruption, involvement in a criminal organisation, money laundering or any other illegal activity where such illegal activity is detrimental to the European Union's financial interests.

**How to access:** Apply for an eligibility letter online to SBCI **ASAP**. The scheme is now open with AIB, Bank of Ireland and Ulster Bank open for Credit Applications.

For more information: [Click Here](#)

## 3 €200M PACKAGE OF SUPPORTS FOR SME INCLUDING A RESCUE & RESTRUCTURING SCHEME

**What is it:** A new Scheme that will be available through Enterprise Ireland for viable but vulnerable firms that need to restructure or transform their businesses.

Details are currently being finalised and are expected to be available very soon.

For more information: [Coming Soon](#)

## 4 BUSINESS SUPPORTS CURRENTLY AVAILABLE FROM ENTERPRISE IRELAND

**What is it:** While the €200m support packages are being finalised Enterprise Ireland are making the following range of supports available to their clients.

**What do they include:**

- Up to €7,200 Finance in Focus grant to support businesses with financial planning
- 50% maximum grant of €5k grant towards the cost of preparing a strategic plan to examine the business exposure to COVID 19
- 50% Strategic consultancy grant (€35k max grant) towards hiring a consultant for grant
- 50% support up to €100k of salary cost for Key Manager Support Grants

**Who is eligible:** Enterprise Ireland clients.

**How to apply:** Details of how to apply for the grants are available from Enterprise Ireland Website or by contacting your Development Advisor.

For more information: [Click Here](#)

## 5 NEW COVID-19 MICROFINANCE BUSINESS LOAN

**What is it:** A COVID-19 Business Loan from Microfinance Ireland and in conjunction with Local Enterprise Offices (LEOs) to support small businesses through the current period of uncertainty.

It is designed for micro-enterprises (sole trader, partnership or Limited company) that are:

- Having difficulty accessing Bank finance; and
- Impacted, or may be impacted negatively by COVID-19 resulting in a reduction of 15% or more in turnover or profit.

**What does it cover:** Business loans from €5,000 up to €50,000 are available for eligible micro-enterprises.

Loans can be used for working capital and required business changes as a result of COVID-19.

Loans are 6 months interest free and repayment free moratorium, with the loan to then be repaid over the remaining 30 months of the 36-month loan period.

Interest rates are 6.8% if submitted through LEO or referred by Bank or 7.8% if you apply to Microfinance Ireland directly. No fees or hidden costs with fixed repayments and no penalties for early repayment.

**For what period:** Loan terms are typically up to 3 years.

For capital expenditure and in exception circumstances working capital loans may be funded up to 5 years.

**Who is eligible?** Micro enterprises that are currently trading (i.e. businesses with less than 10 employee and up to €2m annual turnover and a Balance Sheet with Net Worth/Capital Account/Equity that does not exceed €2m)

**How to access:** Documents needed to apply:

- COVID-19 Application Form
- COVID-19 Business Plan
- Cashflow Forecast
- 6 Months Bank Statements
- Central Credit Register Report (CCR) for Ltd Companies
- Aged Listings for Trade Debtors & Trade Creditors and Preferential Creditors for loans > €25,000

Email or telephone your LEO for further information

For more information: [Click Here](#)

## 6 BUSINESS CONTINUITY VOUCHER

**What is it:** A Business Continuity Voucher for businesses seeking support to prepare business continuity and preparedness plans.

**How to Access:** More details to follow soon.

For more information: [Click Here](#)

## 7 MENTORING

**What is it:** Clients of Local Enterprise Offices can work with an experienced mentor to identify solutions to areas of exposure within their business given the current COVID-19 challenges.

**How to Access:** email or telephone your Local Enterprise Office.

## 8 DEFERMENT OF VAT AND PAYE PAYMENTS

**What is it:** The Revenue Commissioners has announced that all business should continue to submit their VAT and PAYE returns on time. However, the Revenue Commissioners will not apply interest on any late payments of VAT for the January/ February 2020 period. Also there will be no interest on employer liabilities in March 2020.

**For what period:** This means that tax payers should continue to submit their VAT and PAYE returns as normal. However, no interest will be charged if a company is unable to discharge its tax liabilities.

The late payment of VAT and or PAYE will not result in a company's Tax Clearance Certificate been altered. The current status of tax clearance will remain in place for the coming months.

**Who is eligible:** All VAT registered small to medium enterprises (SME's). Business other than SME's, who are experiencing cash flow difficulties should contact the Collector General office directly on 01 7386663. Alternatively businesses can engage directly with their branch contract with Revenue Large Corporate Division.

**How to apply:** This is an automatic relief. Large company's should contact Revenue directly.

For more information: [Click Here](#)

## 9 RELEVANT CONTRACT TAX (RCT)

**What is it:** Revenue were scheduled to undertake a RCT Rate Review in March 2020. This has been suspended. This is the process that Revenue assess the current compliance record of each subcontractor to determine their correct deduction rate 35%, 20% or 0%.

**For what period:** Subcontractors will retain their current deduction rate.

**Who is eligible:** All subcontractors subject to RCT.

**How to apply:** This is an automatic relief with no application necessary.

For more information: [Click Here](#)

## 10 REVENUE TAX DEBT ENFORCEMENT

**What is it:** All debt enforcement activity has been suspended by Revenue.

**For what period:** Until further notice

**Who is eligible:** All taxpayers currently the subject of debt enforcement.

**How to apply:** This is an automatic relief with no application necessary

For more information: [Click Here](#)

## 11

## COMMERCIAL RATES RELIEF

**What is it:** Deferment of paying commercial rates for three months

**What does it cover:** Businesses most impacted by Covid-19 Pandemic - retail, hospitality, leisure and childcare.

**For what period:** No rates payments for March, April and May 2020. This does not mean the rates have been waived. Businesses that can continue to pay their rates should do so.

**How to apply:** Contact your local authority rate collector immediately if you are unable to pay your rates falling due in the period to 31.05.20

- A solution to ensure that COVID-19 applications for a payment break will not affect credit ratings.
- Deferral of court proceedings for 3 months.

**How to apply:** Customers experiencing difficulties should contact their banks as soon as possible to discuss the options available.

**What is it:** Emergency measures were announced on 19 March 2020 to protect tenants impacted by COVID-19.

What does it include:

- A moratorium on notices to leave rental accommodation and a moratorium on rent increases for the duration of the COVID-19 pandemic
- An increase in the notice period for tenancies of less than six months from 28 to 90 days

While tenants are expected to pay rent during the COVID-19 pandemic, income supports and Rent Supplement are available to you if you are struggling to pay.

These supports are provided by the Department of Employment Affairs and Social Protection. Any rent arrears built up will be payable, but landlords have been asked to show understanding and reach local arrangements in these circumstances.

**How to apply:** If you are a tenant and you will have problems with your rent payments as a result of the COVID-19 pandemic, you should engage as soon as possible with your landlord.

Services are available for tenants and landlords in difficulty through the Residential Tenancies Board (RTB) and the national housing charity, Threshold, which operates the Tenancy Protection Service.

The RTB provides a Dispute Resolution Process with a number of options for landlords and tenants to resolve disputes. You can contact the RTB on 0818 303037 or (01) 702 8100 (8.30am-6.30pm).

## 12

## MORTGAGE & RENT SUPPORT

**What is it:** The 5 pillar retail banks (AIB, Bank of Ireland, Permanent TSB and Ulster Bank) along with their representative body Banking & Payments Federation Ireland (BPFI) announced a series of measures to support personal customers and businesses.

**What does it cover:** A payment break of up to 3 months for businesses and personal customers. Also, flexibility for bank customers with buy-to-let properties that have tenants impacted by COVID-19. These landlords can seek a mortgage payment break of up to 3 months which they can pass on to their tenants.

- A simplified application process to make it easy for businesses and personal customers to get support from their bank.

## PKF-FPM, here to support you:

We are here to support the business community operating across the island of Ireland through the COVID 19 pandemic and will endeavour to bring you the information needed to help sustain your business. If you require any further information on any aspect of the UK Government, NI Executive and Irish Government COVID-19 related financial support packages for businesses, please do not hesitate to contact us via telephone or e-mail via your normal PKF-FPM contacts.

Keep safe, take care of yourselves, your family and work colleagues in the current very challenging circumstances.



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